

Terms & Conditions

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Security and privacy

artee designs will comply with artee designs' Privacy Policy and will not reveal your personal information to external organisations except for the purposes of fulfilling your order.

Product information and graphics

artee designs aims to include good quality graphics of all cards however, due to screen colour profiles and resolution there may be slight variations to the printed card.

Ordering Goods

When you place an order, you're agreeing to pay for and accept delivery of the order unless you ask us to cancel the order. We will send you written confirmation of the cancellation of your order prior to the goods being dispatched to you.

Methods of payment

For ordering we accept the following methods of payment:

- Secure PayPal checkout (PayPal, Visa & Mastercard) via this Website.

A payment is considered complete when the transaction has been confirmed as complete and an email message is received by you.

Cancelling your order

To cancel your order you must email us within 24 hours at hello@arteedesigns.com.au

Orders will be despatched on the next business day. We will be unable to cancel your order once the cards have been despatched to you.

Delivery

Australia Post will deliver your parcel to the address you specify in your order. Anyone at the delivery address who receives the parcel will be presumed to be authorised to receive the parcel. Tracking labels will assist in letting you track the progress of your delivery.

If your parcel arrives and it has been severely damaged in transit, we will require you to contact us at hello@arteedesigns.com.au with 24 hours of receipt of your parcel.

We may ask for photographs for follow up with Australia Post. The cards would need to be returned to sender in their original post pack with the card packaging unopened to:

PO Box 1313
Toowoomba Qld 4350

You would have the option of replacement or refund.

Refunds

We can only refund to the method of payment via PayPal i.e. if you used a credit card, the refund will be direct to your card via PayPal. Please note that this can take up to five working days to process.

Complaints

We want you to be happy with your purchase. If there's an issue we want to address it promptly so please email us at hello@arteedesigns.com.au and we'll reply within 24 hours so that we can find a solution.